

SERVICE HOTLINE

Number: 109/2025
Date: 25 September 2025

Name and Surname: Pravesh Govender
Designation: Head – IT Delivery

CISCO SWITCH REFRESH OF COLOCATION, TRADING, RTC AND CTS ENVIRONMENTS

With reference to [Service Hotline 079/2025](http://jse.co.za) clients are advised that we have concluded the planning phase of the Cisco Switch refresh for the following environments: Colocation, Trading, CTS and RTC. The refresh project is scheduled over two weekends:

4 October 2025: Colocation

8 November 2025: Trading, CTS and RTC

The JSE Team have completed the preparation of the hardware and will be taking a risk averse approach by splitting the implementation into two weekends. It will be mandatory for all clients to conduct technical connectivity tests to prove a successful connection to ensure that seamless refreshing of hardware has been achieved.

Kindly note that the Colocation migration is scheduled for 4 October 2025, and testing will commence on the afternoon of 4 October 2025 at approximately 17:00. The Trading, CTS and RTC migration is scheduled for the 8 November 2025, and testing will commence on the afternoon of 8 November 2025 at approximately 17:00.

Contact Details Required:

Please email the details of your key contact (name, surname, email address and cell phone number) to CustomerSupport@jse.co.za by no later than 12h00 on Thursday, **2 October 2025**. This will ensure that you receive the necessary communication throughout the test.

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☒ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☒ Commodity Derivatives Market
- ☒ Bond Market
- ☒ Bond ETP Market
- ☒ JSE Broker Deal Accounting (BDA)
- ☒ Real Time Clearing (RTC)
- ☒ Colocation
- ☒ International Access Point (IAP)
- ☒ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENTS:

Production
Customer Test Services

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za